RESOURCES FOR LEARNING



Patient Termination

Resources from The Doctors Company

Advanced Practice Clinicians: A Preventive Action and Loss Reduction Guide. The Doctors Company (PDF Download).

https://www.thedoctors.com/articles/advanced-practice-clinicians-a-preventive-action-and-loss-reduction-guide/

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Informed Refusal. The Doctors Company.

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Limited English Proficiency (LEP) Patients: Frequently Asked Questions. The Doctors Company. https://www.thedoctors.com/articles/limited-english-proficiency-lep-patients-frequently-asked-questions

Nonadherent and Noncompliant Patients: Overcoming Barriers. The Doctors Company. https://www.thedoctors.com/articles/nonadherent-and-noncompliant-patients-overcoming-barriers/

Terminating Patient Relationships. The Doctors Company.

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Quick Check: Patient Dismissal Process. The Doctors Company.

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ADA Business BRIEF: Communicating with People Who Are Deaf or Hard of Hearing in Hospital Settings. U.S. Department of Justice.

https://archive.ada.gov/hospcombr.htm

AHRQ Health Literacy Universal Precautions Toolkit, 2nd edition. Health Literacy: Hidden Barriers and Practical Strategies.

http://www.ahrq.gov/professionals/quality-patient-safety/quality-resources/tools/literacy-toolkit/index.html

Curtailing Implicit Racial Biases in Electronic Health Records. The Network for Public Health Law. 2022. https://www.networkforphl.org/news-insights/curtailing-implicit-racial-biases-in-electronic-health-records/