



Faculty Biographies

Robin Wessels, MBA, BSN, RN, CPHRM

Vice President, Region III, The Doctors Company

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Robin Wessels has over 30 years of healthcare experience and a wealth of broad-based patient safety and risk management knowledge. She has held various positions, including Director, Emergency Services at Howard County General Hospital and a Member of Johns Hopkins Medicine, where she was responsible for daily operations, identifying process improvement and risk reduction opportunities in a high-volume Emergency Department.

In addition, Ms. Wessels was Director of Corporate Risk Management at MedStar Health, Inc., where she was responsible for analyzing risk management and claims data, strategic planning, and coordination of loss control activities for the Department of Risk Management.

Ms. Wessels earned her Bachelor of Science in Nursing from Molloy College in Rockville Centre, New York and her master's degree in business administration from George Washington University in Washington, DC. She is a Certified Professional in Healthcare Risk Management (CPHRM) and a member of the American Society for Healthcare Risk Management and the Florida Society for Healthcare Risk Management.

Sue Boisvert BSN, MHSA, CPPS, CPHRM, DFASHRM (retired)

Senior Patient Safety Risk Manager, Region III, The Doctors Company

Sue Boisvert was a Senior Patient Safety Risk Manager for The Doctors Company, Region III. She used her background in healthcare administration, quality improvement, patient safety, and risk management to assist with a wide variety of patient safety and risk issues for members of The Doctors Company.

Ms. Boisvert earned a bachelor's degree in nursing from The University of Connecticut and a master's degree in health services administration from St. Joseph's College. She is a certified Professional in Patient Safety (CPPS), a certified professional in healthcare risk management (CPHRM), and a distinguished fellow of the American Association for Healthcare Risk Management (DFASHRM).

Sue has contributed articles and chapters to patient safety and risk management publications and is a frequent speaker at state, regional, and national conferences.